



Cisco

650-304

*PASCERFE - Cisco SaaS Conferencing and EIM Resale
ATP for the FE*

D. Cisco Telepresence

Answer: B

Reference:

http://www.cisco.com/web/SK/expo2011/pdfs/Collaborationin_the_Cloud_Miro_Polakovic.pdf

QUESTION: 48

Who has the ability to delete or disable inactive Cisco WebEx Connect accounts?

- A. An organization administrator
- B. Cisco WebEx channel account manager
- C. All users
- D. Site administrators

Answer: D

QUESTION: 49

Which of these is a characteristic of the Plan 1 (enterprise) communication plan?

- A. It is a plan created for small to medium-sized businesses.
- B. It leverages an executive sponsor to require end-user adoption
- C. It provides an announcement on the availability of the service.
- D. It does not include mandatory training.

Answer: B

QUESTION: 50

Which of these is one of the three best practices that should be emphasized when encouraging the cultural shift of an organization to web collaboration?

- A. Analyze the current culture of the customer
- B. Communicate the benefits of adoption
- C. Engage and leverage the executive sponsor of a customer
- D. Assume customers are using all solutions

Answer: B

QUESTION: 51

Which two are postmeeting action items that you should consider? (Choose two)

- A. Identify host-enablement requirements
- B. Provide a summary of previous meetings
- C. Update the implementation project plan
- D. Document potential roadblocks or objectives
- E. Determine criteria for a successful rollout

Answer: A, D

QUESTION: 52

Which two steps should you follow for every Cisco WebEx Connect issue? (Choose two.)

- A. Flush the DNS
- B. Identify any Internet connection problems
- C. Verify the IP address
- D. Verify how many users are experiencing the issue
- E. Verify that the customer has the most current client version
- F. Change the user password

Answer: B, C

QUESTION: 53

What should you do when users are unable to log in?

- A. Tell them to call the helpdesk to get their password reset
- B. Advise them to restart their computer
- C. Unlock their accounts
- D. Direct them to click the Forgot your password link

Answer: B

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